



**Thistle Testing Ltd.
Quality Management System
Quality Policy**

Rev No: 1.3

Rev Date: 01/04/2022

**Approved by:
George Leslie**

Quality Policy

A quality management system has been established and the company is committed to comply with the requirements of the system and to seek ways in which the effectiveness of the system can be continuously improved. To help achieve this, Thistle Testing Ltd is committed to the following:

- To establish, maintain and continually improve a Quality Management System, in accordance with the requirements of BS EN ISO/IEC 17025.
- To maintain the high levels of quality and service offered to our customers.
- To improve efficiency and effectiveness of our internal business processes.
- To develop future business opportunities through awareness of customer and potential customers' current and future needs.
- To involve our employees and contractors so they can achieve high levels of performance and contribute to our success.
- To provide a service which is open independent and impartial.

Our Methods

- Senior management is responsible for setting business objectives for the continual improvement of business performance and reviewing progress against targets set.
- Manage operations effectively and provide for the planning of business processes and their resourcing, implementation and monitoring and measurement.
- Ensure our policy is communicated and understood through all levels of the organisation.
- Ensure that all staff competence is commensurate with the task undertaken.
- Develop future business opportunities through awareness of customer needs.
- Look for ways to continually improve our technical operations, services provided and customer services.

This policy will be reviewed regularly to ensure it remains relevant.

George Leslie

Technical Quality Manager

Date 01/04/2022